

Please note that verbatim responses have not been cleaned or edited in any way

Engagement and relationships

All stakeholders

Please provide any further comments you would like to make on how [CCG] has engaged with you, and your working relationship with them.

we have had regular meetings and e-mails

I think that there has been a lot of 'behind the scenes' work by the CCG. It is difficult to know how much I would have liked to know about this. I am pleased with the engagement regarding prescribing and referrals.

Regular communication, both verbal and written.

have provided necessary information to all gp practices

They have had quarterly meetings. They kept us upto date with the progress of development of CCG. They have maintained democratic / voting methods in electing the body. They have introduced review of referrals and feedback on them. They have given good idea about their structure and the way forward. One of GPs in surgery is also involved in reviewing the referrals. They have shown their presentations at PCT learning events as well. The discussions in their meetings are open and encourage participation. In our quarterly forums we are kept in loop regarding all the updates. meetings, emails, newsletters

We have been held back from making real inroads into system transformation by the uncertainties we have had in terms of the New Deal for Trafford. We have been unable to converse as openly and productively as we would have liked thus far. However, these are exceptional circumstances and when the consultations settle down, we have a good foundation on which to build relationships.

This Trust has made significant efforts to engage with our 3 CCG's. Of those 3, Trafford has been unresponsive and very difficult for us to even have productive conversations with. They appear to much further behind other CCG's we relate to where we are very actively involved in clinical priorities, financial plans and service plans. Trafford, from the outside looking in, feels disorganised, lacking in leadership and invisible to external stakeholders despite some very significant service redesign and tendering issues across the economy. We feel we are trying to engage with them but there is nothing to hook into and senior individuals continually cancel preorganised meetings.

There is a tendency to use e mails that have been forwarded from one individual to another and then forwarded on to primary care. I think a little more thought should be given to the e mails that are sent out to GPs.

Trafford CCG is advised to develop a strategy to involve GPs in commissioning process and help them to develop local services relevant to their respective practices.

none

No further comments

There has been good engagement on current changes to services in the local health economy. Our working relationship is good and they are willing to listen to our concerns and when appropriate have been known to implement changes to commissioned services

Regular opportunities to offer opinions Excellent lines of communication Leadership very willing to engage with constituent GP's improving all the time

Our relationship is an evolution of the clinical relationship we had with clinical leads in the PCT.

The officers of CCG keep me fully informed of the current status and future plans for the CCG

no comment

I have close working relationships with individual members of the CCG who are very receptive to my clinical opinions and vision for community services. However I have not had any dealings with as a collective or an understanding that they are undertaking engagement on behalf of the CCG.

Regular meetings and emails

Greater Manchester CCGs' Collaborative Commissioning Arrangements stronger as a result of Trafford CCG's involvement

The CCG have been in regular contact with regular meetings, and fully inclusive. They are keen to encourage practices to engage and be involved.

Always found the meeting a very social occasion with plenty of detail offered. Have always been given an answer to my questions but I have not always understood the reply.

Regular meetings are held with the CCG

Fair working relationship

Multi-layered relationships have been formed both formally and informally which has enabled us to build a solid basis for working to improve health outcomes in Trafford. It bodes very well for the future.

I chair a CCG with only a small overlap of provider and little contact.

I have been to meetings held by them but am not sure what practically is going to happen to my patients

Seen more engagement from Trafford in the last couple of months

no further comments

A reasonable start in engagement, I'm hoping there will be more face to face meetings at practice level, not just email communications and the group meeting of practice representatives once every 3 months.

Joint working with Trafford CCG and our local Acute provider has been very constructive

Regular updates at quarterly CCG meetings and by e-mails re updates on progress.

Occasionally time between information being issued and responses required is quite short but I accept that this is related to the situation and the speed at which the process is having to move forward to meet the targets set by the regulatory process
nil further to add

We have excellent representation of the CCG at meetings of the SHWB. Our working relationship is in its early stages but there seems to be a genuine intention to work closely with the SHWB.

Our existing strong relationship with the PCT has been continued and developed with the CCG. I attend the CCG Board and am able to contribute fully to their development programme.

nil further info

There are part of the CCG iwth which engement and relationships is good but this is tempered with areas that engagement is poor and rleationships poor. the CCG have a strong tendency to "know best" and want to do their own thing so we feel very frustrated that they neither seek advice or views and when given, do not listen to them.

nil to add

Regular contact via quarterly meetings

Most of the information given out in GP forums, there was no one to one engagement i attended a meeting where I felt I was given the opportunity to ask questions and we have forwarded suggestions on the constitution.

No comment

There have been lots of meetings but it is difficult to get to many of them due to pressure on time

They've taken on board suggestions about contacting people on a wider basis, widening consultation.

They have come to meetings and pre-consultations and they are coming again so we have a relationship.

NO COMMENT

No comments.

There is alot of communication. There are meetings where there is alot of communication. As well as lots of emails and communcations and thought streams You are kept well in formed

none

I think it's been reasonable given the task.

Domain 1

Criteria 1.4.2A. Clinicians have taken steps to engage with LINKs/local HealthWatch and other patient groups

LINKs/HealthWatch and patient groups

Please provide an example(s) of the way in which the CCG has communicated successfully with patients and the public.

attended LINK membership meetings. Regular liaison meetings with LINK Public Consultation meetings on changes in Trafford Health economy

Advertised public meetings and engaged with with Q & A's face to face sessions with offers of finding out if cannot give a complete or satisfactory answer

Domain 1

Criteria 1.4.2A. Clinicians have taken steps to engage with LINKs/local HealthWatch and other patient groups

LINKs/HealthWatch and patient groups

Please provide an example(s) of where the CCG needs to do more to communicate with patients and the public.

A public meeting or website information to inform residents about their key priorities for the future. Giving residents the right to reply / discuss.

Meet up with local groups and clubs of all types. Meet up with patients attend hospital A+E and out patients and in patients.

Domain 1

Criteria 1.2F. Examples of member practices involvement in decision-making.

Member practices

Please provide examples of the way in which you have been involved in decision-making within [CCG].

voting

I think that the opportunities have been there to get involved. I have not taken up these opportunities because of my own time pressures and because I have been satisfied with the way things appear to have been developing.

comments on governance arrangements, speaking at meetings, voteing at meetings as process is being set up most decisions have been taken at a high level I expect may be more involvement in future

Open discussion during the quarterly forums. Voting when electing the chair.
I'm a board member

Not been involved as a GP

NO further comments

Representing Trafford LMC on CCG Board Attending Board meetings and being able to contribute to discussions

voted for the reponsible officer and chair

Not been involved
not involved

Provided with copy of the constitution and asked for opinions by email or verbally at quarterly meeting, then asked to sign up.

Have been able to vote on proposals at CCG quarterly meetings.
Practice GP Partner is on CCG Committee

nil further info provided

My advance practitioner is heavily involved in COPD activity
Voting at quarterly meetings re the constitution of CCG, the board of which makes decisions

not applicable
Asked to comment on decisions.

Pathway redesign, and involved initially at PCG level

Haven't been very involved

NO COMMENT
I go to the meetings and we vote on certain things.
no answer

meetings
I have just gone to meetings.